

Healthwatch York Annual Report

Summary

1. This report is for information, sharing details about the activities of Healthwatch York in 2023/24 with the Health and Wellbeing Board.

Background

2. Healthwatch York has a legal duty to produce an Annual Report by 30 June each year, and to share it with local and national stakeholdersⁱ. The report, Annex A, contains information about how Healthwatch York have fulfilled their statutory function over the past year.
3. In addition, we are also including a report at Annex B that provides updated responses to the recommendations made in our reports for 2023/24, to support the Board in monitoring progress.
4. We also include a link to our Summary Workplan for 2024/25 as Annex C.
5. Finally, at Annex D we share our Independent Evaluation, which explores how key stakeholders in the city view our work and considers potential developments for the future.

Main/Key Issues to be considered

6. Healthwatch York are a small team, with a wide remit. The Annual Report provides a summary of work completed through the year 2023/24. The responses to recommendations report aims to bring together action taken by the system in response to this.

Consultation

7. There has been no specific consultation involved in producing the Annual report, but it is informed by specific and general consultation and engagement activities that Healthwatch York undertake. The Independent Evaluation has been completed in consultation with key stakeholders, relevant to the specific activities of Healthwatch York during 2023/24.

Options

8. Health and Wellbeing Board are asked to note Healthwatch York's Annual Report 2023/24.

Strategic/Operational Plans

9. Areas of work discussed within the report have helped contribute to a number of different strategic and operational plans.

Implications

10. There are no specialist implications from this report.

- **Financial**

There are no financial implications in this report.

- **Human Resources (HR)**

There are no HR implications in this report.

- **Equalities**

There are no equalities implications in this report.

- **Legal**

There are no legal implications in this report.

- **Crime and Disorder**

There are no crime and disorder implications in this report.

- **Information Technology (IT)**

There are no IT implications in this report.

- **Property**

There are no property implications in this report.

- **Other**

There are no other implications in this report.

Risk Management

11. There are no risks associated with the Annual Report.

Recommendations

12. The Health and Wellbeing Board are asked to:

- i. Receive Healthwatch York's Annual Report
- ii. Review the responses to recommendations and confirm whether they are satisfied with these.

Reason: To keep up to date with the work of Healthwatch York and monitor progress regarding recommendations.

Contact Details

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Chief Officer Responsible for the report:

Report Approved

Date 12.07.2024

Wards Affected: All

All

For further information please contact the author of the report

Background Papers:

Annexes

Annex A - [Healthwatch York Annual Report 2023/24](#)

Annex B - [Briefing – Responses to Recommendations](#)

Annex C - [Summary Workplan 2024/25](#)

Annex D - [Independent Evaluation 2023/24](#)

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